Quality and Environmental Policy

Chemdose Limited is committed to maintaining the highest standards in all our activities to provide a quality service to at least meet our clients' and other interested parties' expectations and other requirements, but in a responsible and considerate manner, to benefit the natural environment, our stakeholders, our employees and the business as a whole.

Key to our commitment to continual improvement is the goal of understanding, and at least meeting, both the needs of our clients and the natural environment, thereby achieving customer satisfaction in a sustainable manner. Our aim is to do things right, first time, every time, and to this end we aspire to:

- Continually understand and fulfil the changing requirements and expectations of our clients and other interested parties in a constructive and sustainable manner; thereby achieving customer satisfaction and compliance with all applicable regulatory, statutory and environmental requirements as a minimum;
- Understand what constitutes acceptable standards, through the setting, monitoring and review of client focused objectives and targets, and ensure they are communicated to all persons working on our behalf;
- Do everything in our power to prevent pollution, protect the environment and assist our sub-contractors to work in a similarly environmentally conscientious manner;
- Maintain dialogue with our clients, employees and other interested parties;
- Control, communicate and review all of our processes that are crucial to delivering customer satisfaction, and achieving compliance with all applicable regulatory, statutory and other requirements, notably through the implementation and maintenance of our Integrated Management System (IMS).
- Provide a working environment to encourage employees at all levels to direct their abilities to the continued success of the organisation, the interests of the natural environment and the satisfaction of clients, as well as their own personal fulfilment.

Chemdose Limited is committed to achieving continual improvement of both its performance and the effectiveness of its processes, as contained within its IMS, and to comply with the requirements of ISO9001 and ISO14001. Adhering to these will allow us to understand, control and enhance how we meet the needs of our clients, and achieve excellent environmental stewardship.

The Managing Director is responsible for the effective implementation of this policy, and the wider IMS, but with the assistance and commitment of all employees within their specific area of responsibility. Notably, the Managing Director shall be responsible for ensuring that this policy and the IMS is implemented and maintained throughout Chemdose Limited.

Chemdose Limited will seek to embed this policy into 'business as usual' activities, and will communicate them to all our employees, persons working on our behalf and other interested parties via our IMS and website. This policy will be reviewed annually to ensure it continues to meet the needs of the organisation, and reflects new developments, changes in legislation and feedback from customers, all who work on our behalf and other interested parties.



Roy Baker
Managing Director
21st October 2026